

Service First

| | Company Name: | | | | PTY | | CC | | |
|--------------------------|--|-----------|----------|---|-----|--|-------|------------|--|
| | Trading As: | | | | | | | | |
| | Physical Address: | | | | | | | | |
| New Customer Information | | | Count | ry | | | | | |
| | Postal Address: | | | | | | | | |
| | | | Code | | | | | | |
| | Telephone: | | Email | • | | | | | |
| | VAT Number: | | Reg N | lo: | | | | | |
| | Directors Names: | | | | | | | | |
| | Industry: | | | | | | | | |
| | Products Manufactured: | | | | | | | | |
| | Contact Person (Service) | | Position | on: | | | | | |
| | Telephone: | | Email | : | | | | | |
| | Contact Person (Accounts) | | Positi | on: | | | | | |
| | Telephone: | | Email | • • | | | | | |
| Information | FANUC South Africa Contact Details: | | | | | | | | |
| | Telephone: +27 11 392 3610 Web: www.fanuc.co.za | | | New Products: sales@fanuc.co.za Service: service@fanuc.co.za | | | | | |
| Inforn | Offices: Johannesburg, Durban, Port Elizabeth & Cape Town | | | Spare Parts: spares@fanuc.co.za Finance: accounts@fanuc.co.za | | | | | |
| ation | We will not use any FANUC Products for the development or production of weapons of mass destruction (Nuclear Weapons, Biological Weapons, Chemical Weapons, and Missiles) | | | | | | | | |
| Declaration | We will not sell or transfer any FANUC Products to any company or third party involved in the development or production of weapons of mass destruction (Nuclear Weapons, Biological Weapons, Chemical Weapons, and Missiles) | | | | | | agree | lucidi a l | |
| Sign | ed at: | | | | | | | Initial | |
| Date: | | | | | | | | | |
| Date. | | Signature | | Company Stamp | | | | | |



Consent to process Personal Information

Respecting and protecting your Personal Information is very important to us. It is also a Constitutional right, a legal, and a good business practice requirement, which we take very seriously.

The purpose of Private Information includes, but is not limited to verification of the Customers details, credit checks where credit facilities are requested, security export control checks, and by operation of law.

The Customer/Supplier acknowledges that it has the right to request a list of the names and addresses of potential recipients of the Information and to review and correct the Information. The Customer/Suppler acknowledges that the collection, processing, and transfer of the information is important to enforce the contractual relationship with FANUC South Africa and that failure to consent may result in the cancellation of the agreement or purported agreement, and FANUC South Africa being unable to render any service to the customer.

All Personal Information will be held securely and whenever FANUC South Africa commissions other organisations to provide support services, FANUC South Africa will bind its service providers to its privacy policies as far as they may be required to have access to their customers and service providers personal information and to perform such services.

Purpose for Processing your Information.

We also want to make sure you understand how and for what purpose we process your information.

FANUC South Africa collects, holds and discloses your personal information mainly to provide you with access to the services and products that we provide.

We will only process your Information for a purpose you would reasonably expect, including:

- Providing you with support, products and services that suit your needs as requested.
- To verify your identity and to conduct credit reference searches if credit facilities are requested.
- To conduct security export control checks as required by Japanese law and FANUC Policy.
- To issue, administer and manage your orders and procurement processes.
- To process information required for doing installations, layouts, processing orders and planning
- To notify you of new products and developments that might be of interest to you.
- To confirm, verify and update your details.
- To receive, make payment from or to you for goods supplied or services rendered.

| as the authorised represent collect, hold, organise, store | , process, use and administer the | (the "Customer/supplier" provide consent to FANUC South Africa being able to personal information of the Customer/Supplier for the Including Standard Terms and Conditions signed by the |
|--|-----------------------------------|--|
| Signed at | on theday of | 2022. |
| Signature: | Full Name: | Designation: |

If for any reason you think that your information is not being processed in a correct manner, or that your information is being used for a purpose other than what is was originally intended, you can contact our Information Officer, Marc Mahl on mahl.marc@fanuc.co.za. You can request access to the information we hold about you at any time and if you think we have outdated information, please request us to update or correct it.

Any additional information or concerns can be found and raised with the Information Regulator, who can be contacted on the details below.

Website: https://www.justice.gov.za/inforeg/

Tel: 012 406 4818

Email: inforeg@justice.gov.za